

# **Dispatch** Times

#### March 2021 Volume 8, Issue 3

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#### Demeter Available For First Responder Mental Health

The City of Franklin Fire Division of Fire & EMS welcomed a new employee to their roster December 18, 2020. The first in our area and known first in the state, Demeter is our four legged, furry friend of feelings. Demeter comes to Franklin through a partnership with Circle Tail, Inc located in Harlan Township, with a focus on First Responder Mental Health. Demeter will be 2 in May and comes with advanced commands such as opening and closing cabinets and putting things in the trash. He is one of many facility dogs placed in the area by Circle Tail, but the first they have placed in a Fire Department. He lives at the firehouse with his family of First Responders and goes home with a handler for a 2 day break every week or so. Demeter is very loving and on more than one occasion has picked up stress from an individual he is around and pays extreme attention to them. He is very goofy, he will solicit the entire room and brings laughter and bonding to the station. Demeter knows Stop, Down and Roll, he knows how to touch a door to simulate checking the door for heat and he is working on his crawl low command, just to show kids touring the station some fire safety skills. Demeter is able to be called out for Warren County Agencies in the event of any traumatic event- personal or professionally to bring some extra comfort to our First Responders. A call to Warren County Communications will get Demeter and one of his handlers responding to the need.

Demeter & Katie

Receiving a treat from Madden



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Mark Your Calendar!	

**March 14** Daylight Savings Time

March 17 St. Patrick's Day

March 20 First Day of Spring

**March 26** National Wear a Hat Day

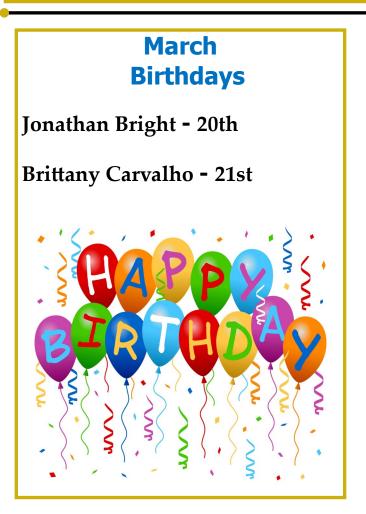
# **Employee Spotlight**

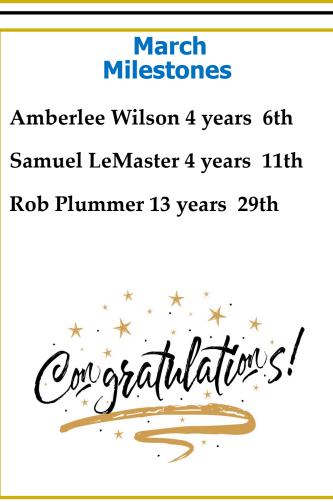
#### Working "As Designed" & It's a Good Thing

By: Supervisor Brian Holtel

On February 23rd at 16:25, Lebanon and Warren Co Communications Center took six different 911 calls for the same multi-vehicle crash on State Route 48 at Kingsview Dr. An off duty Hamilton County unit was on scene initially and the WCSO District 9 deputy arrived shortly there after to assist Lebanon PD and OSP. Due to multiple injured parties, Lebanon ended up requesting 4 additional mutual aid medics from Warren County (see image of CAD recommended units below). With the new CAD, we were able to see at a glance the closest medic units available and roughly how far they were to the scene. This turns out to be a valuable tool each day, since it takes into account not only which units are unavailable or assigned to other calls, but also if a unit is not in station. The AVL location is used to recommend it, not just the station to which it is assigned. This is particularly helpful for out of county mutual aid, like when West Chester calls for a Mason medic, Franklin calls for a JEMS medic, etc. The closest resource to the emergency is sent.

	Date/Time	Vehicle/Unit	Activity	Location	Comment	Disp
	2/23/2021 16:29:31		VisiCAD		M42: 00:00:05, M46: 00:02:22,	ES3878 🔺
L			Recommendation		M58: 00:04:26, M76: 00:04:59,	
					M31: 00:05:24, M77: 00:06:25,	
					M41: 00:06:38, M57: 00:08:47,	
					M51: 00:08:59, M52: 00:09:03,	





### LEADS COVID-19 Response

The Ohio Department of Health has been providing information on COVID-19 positive and suspected positive persons to law enforcement agencies through LEADS to prevent first responder exposure and ensure first responders have the necessary information to take appropriate protective action.

The information provided by the Ohio Department of Health is loaded into the LEADS Caution Ohio Police (COP) file and returned when a driver license, license plate, or wanted persons query matches on name and date of birth. Address information will also be returned in hit responses for identity verification.

The Cop entry is automatically removed from LEADS 14 days after the diagnosis date. This is a change from the previous 30-day retention period. The information should not be saved, printed, or documented elsewhere.

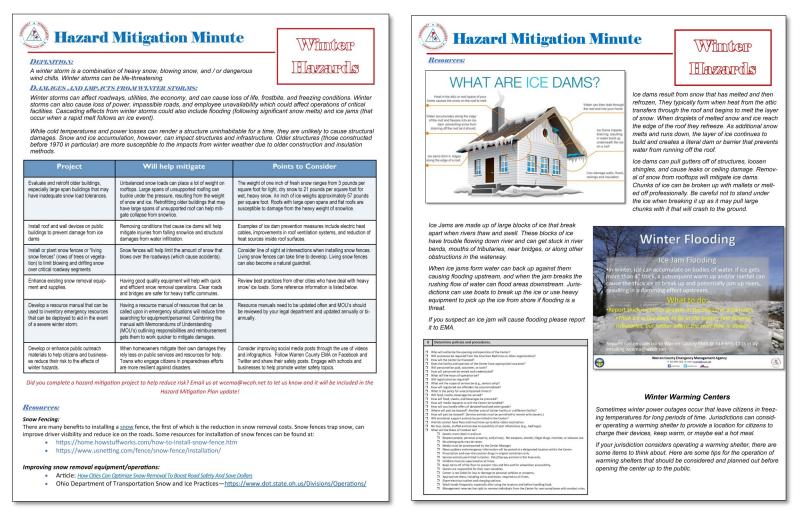
Access to the COP file is limited to laws enforcement agencies for the administration of criminal justice as defined in OAC 4501:2-10-1. This protected health information disclosed from confidential records is protected by state law.

Further disclosure shall be limited only to the information necessary to prevent exposure to first responders whose contact with the individual is imminent. This information remains protected health information pursuant to ORC 3701-170

## **EMA Spotlight**

Warren County EMA has been working with stakeholders for the past two years to update the county's Hazard Mitigation Plan. In the plan, mitigation activities and projects were identified that will help the county reduce its risk against natural and man-made hazards.

To help remind stakeholders about possible mitigation activities and other ways they can reduce risk, the EMA has developed a publication called "Hazzard Mitigation Minute". These newsletters will be published throughout the next few years to help encourage hazard mitigation and making our county more resilient against the effects of emergencies and disasters.



Watch your email for a copy of our "Hazard Mitigation Minute" or check it out on our Social Media Pages!



Facebook @WCOHEMA

Twitter @WCEMAOhio

### Where Am I?

If you know the location where this picture was taken, email us at <u>melissa.bour@wcoh.net</u> no later than March 31st. Everyone that has the correct answer will be entered into a drawing for a gift card. Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.

Congratulations to Chief Scherer with Wayne Twp. Fire Department for guessing last month's picture which was the covered bridge at 5000 Middletown Rd. in Wayne Twp. Your gift card will be sent in the mail.



### **February 911 Dispatch Stats**

	County	Franklin	Lebanon	Busiest Day of The Week	Busiest Time of The Day
Total 911 Calls Received in February	4,231	594	522	County Thursdays 646 calls	County 4:00 pm
Total 911 Calls Year To Date	8,715	1,138	1,075	Franklin Tuesdays 102 calls	Franklin 3:00 pm
Percentage of 911 Calls Answered Under 10 Seconds YTD	99.94%	94.09%	95.22%	Lebanon Tues & Weds 84 calls	Lebanon 2:00 pm



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#### Warren County Emergency Services

520 Justice Dr Lebanon, OH 45036 (513) 695-1315

Stay connected with us by:

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Newsletter Editor: Melissa Bour



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